

From: [Burger ...](#)
To: Warranty@HeartlandOnline.com;
CC: dromesburg@Hotmail.com;
Subject: Re: (#27 Castle View) - Siding and basement
Date: Monday, September 20, 2004 9:06:25 PM
Attachments: [emailDSCN4353.jpg](#)
[emailDSCN4355.jpg](#)
[emailDSCN4356.jpg](#)
[emailDSCN4357.jpg](#)
[emailDSCN4358.jpg](#)
[emailDSCN4359.jpg](#)
[emailDSCN4360.jpg](#)

Hi Michele

wanted to let you know the siding was fixed again, looks good, hope it stays put this time..

The basement looks better, still water though, see pictures attached.

front/top basement wall - not as bad, still water coming in (see pix)

corner of basement by washer/dryer - water has come in here before, definately a lot more this time (see pix)

water meter area - used to be just a little, I know it rained a lot and there was a lot more coming in (see pix)

I was told to ask you about a top or upper french drain that opens to the sunlight? Chris sister is an architect and she said from the look of things this probably won't go away and she suggested this. Also I don't think they finish the front yet and they might still be sealing things up. The chaulking that Doug put down to cover the big gap under our front threshold is all cracked. Not sure if the guys picked this up to patch underneath it when they were fixing this or what?

Thanks and we'll talk soon

Dave Romesburg
412-977-9965 cell
412-788-3133 work

-----Original Message Follows-----

From: "Warranty@HeartlandOnline.com" <Warranty@HeartlandOnline.com>

To: DROMESBURG@HOTMAIL.COM

Subject: Re: (#27 Castle View) - Siding and window

Date: Thu, 2 Sep 2004 8:31:00

MIME-Version: 1.0

Received: from savvior.com ([66.207.128.144]) by mc8-f22.hotmail.com with Microsoft SMTPSVC(5.0.2195.6824); Thu, 2 Sep 2004 05:31:36 -0700

Received: from MJT (66.37.59.26.nauticom.net [66.37.59.26]) by savvior.com (8.12.11/8.12.11) with SMTP id i82CXnHw021474 for <DROMESBURG@HOTMAIL.COM>;

Thu, 2 Sep 2004 08:33:49 -0400 (EDT)(envelope-from Warranty@HeartlandOnline.com)

X-Message-Info: JGTYoYF78jGNYse7sLFt/dci5BFPuf8U

Message-Id: <200409021233.i82CXnHw021474@savvior.com>

X-Mailer: Smartcode ObjectSet 1.0

Return-Receipt-To: <Warranty@HeartlandOnline.com>

Organization: Heartland Homes, Inc.

Return-Path: Warranty@HeartlandOnline.com

X-OriginalArrivalTime: 02 Sep 2004 12:31:37.0109 (UTC)

FILETIME=[CA1F7C50:01C490E8]

Hi Dave,

I will lool into siding issue. As for the window, yes please call Andersen direct 888-888-7020 as per your subcontractor roster.

Thanks,

Michele

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From: "Burger" <dromesburg@hotmail.com>

To: Internet Mail: [<Warranty@HeartlandOnline.com>]

cc: Internet Mail: ["Burger ..." <dromesburg@hotmail.com>]

Subject: (#27 Castle View) - Siding and window

Date: 9/1/04 9:24 PM

Hi Michelle

I wanted to let you know the siding that was fixed about a month or so ago, slid again. 2 pieces up to the right of our master bath window have slid again.. I think the guys name was craig or something similar that fixed this a little while ago...

Also do we call Anderson to fix our windows? See the attached pics of our master bedroom window. The wood trim is broken and we noticed this a few weeks ago. Haven't had time to check into this before, so I wasn't sure what the warranty was on the windows and if we should just call Andersen directly??

Thanks

Dave Romesburg
412-977-9965 cell
412-788-3133 work