

From: Warranty@HeartlandOnline.com
To: DROMESBURG@HOTMAIL.COM;
CC:
Subject: Re: (#27 Castle View) - Siding and basement
Date: Wednesday, September 22, 2004 8:33:19 AM
Attachments:

Dave,

We are not finished with your building. Sean will be out again to pick up where he left off. He knows about the crack in front. Thanks Michele

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From: "Burger ..." <dromesburg@hotmail.com>
To: Internet Mail::[Warranty@HeartlandOnline.com]
cc: Internet Mail::[dromesburg@hotmail.com]
Subject: Re: (#27 Castle View) - Siding and basement
Date: 9/21/04 10:30 AM

Michele

does this mean they are done repairing the basement leaks at my house or do they still have work to do, I'm not sure what you mean? thanks and sorry!

-----Original Message Follows-----

From: "Warranty@HeartlandOnline.com" <Warranty@HeartlandOnline.com>
To: DROMESBURG@HOTMAIL.COM
Subject: Re: (#27 Castle View) - Siding and basement
Date: Tue, 21 Sep 2004 10:09:00
MIME-Version: 1.0
Received: from savvior.com ([66.207.128.144]) by mc8-f29.hotmail.com with

Microsoft SMTPSVC(5.0.2195.6824); Tue, 21 Sep 2004 07:09:46 -0700
Received: from MJT (66.37.59.26.nauticom.net [66.37.59.26]) by savvior.com

(8.12.11/8.12.11) with SMTP id i8LEDx9f063322for <DROMESBURG@HOTMAIL.COM>;

Tue, 21 Sep 2004 10:13:59 -0400 (EDT)(envelope-from
Warranty@HeartlandOnline.com)
X-Message-Info: JGTYoYF78jEkPh1KDaOWgJ+s+rIScbzm
Message-Id: <200409211413.i8LEDx9f063322@savvior.com>
X-Mailer: Smartcode ObjectSet 1.0
Return-Receipt-To: <Warranty@HeartlandOnline.com>
Organization: Heartland Homes, Inc.
Return-Path: Warranty@HeartlandOnline.com
X-OriginalArrivalTime: 21 Sep 2004 14:09:47.0008 (UTC)
FILETIME=[A6A00000:01C49FE4]

Dave,

Got your email. Basement walls look much better. Due to the extreme amount of water Friday, I am noting in your file. Castleview is still a work in progress.

Thanks and take care Michele

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From: "Burger ..." <dromesburg@hotmail.com>
To: Internet Mail::[Warranty@HeartlandOnline.com]
cc: Internet Mail::[dromesburg@hotmail.com]
Subject: Re: (#27 Castle View) - Siding and basement
Date: 9/20/04 9:06 PM

Hi Michele

wanted to let you know the siding was fixed again, looks good, hope it stays
put this time..

The basement looks better, still water though, see pictures attached.

front/top basement wall - not as bad, still water coming in (see pix)

corner of basement by washer/dryer - water has come in here before, definately a lot more this time (see pix)

water meter area - used to be just a little, I know it rained a lot and

there was a lot more coming in (see pix)

I was told to ask you about a top or upper french drain that opens to the sunlight? Chris sister is an architect and she said from the look of things

this probably won't go away and she suggested this. Also I don't think they finish the front yet and they might still be sealing things up. The chaulking that Doug put down to cover the big gap under our front threshold

is all cracked. Not sure if the guys picked this up to patch underneath it when they were fixing this or what?

Thanks and we'll talk soon
Dave Romesburg
412-977-9965 cell
412-788-3133 work

-----Original Message Follows-----

From: "Warranty@HeartlandOnline.com" <Warranty@HeartlandOnline.com>

To: DROMESBURG@HOTMAIL.COM

Subject: Re: (#27 Castle View) - Siding and window

Date: Thu, 2 Sep 2004 8:31:00

MIME-Version: 1.0

Received: from savvior.com ([66.207.128.144]) by mc8-f22.hotmail.com with

Microsoft SMTPSVC(5.0.2195.6824); Thu, 2 Sep 2004 05:31:36 -0700

Received: from MJT (66.37.59.26.nauticom.net [66.37.59.26])by savvior.com

(8.12.11/8.12.11) with SMTP id i82CXnHw021474for <DROMESBURG@HOTMAIL.COM>;

Thu, 2 Sep 2004 08:33:49 -0400 (EDT)(envelope-from
Warranty@HeartlandOnline.com)

X-Message-Info: JGTYoYF78jGNYse7sLFt/dci5BFPuf8U

Message-Id: <200409021233.i82CXnHw021474@savvior.com>

X-Mailer: Smartcode ObjectSet 1.0

Return-Receipt-To: <Warranty@HeartlandOnline.com>

Organization: Heartland Homes, Inc.

Return-Path: Warranty@HeartlandOnline.com
X-OriginalArrivalTime: 02 Sep 2004 12:31:37.0109 (UTC)
FILETIME=[CA1F7C50:01C490E8]

Hi Dave,

I will lool into siding issue. As for the window, yes please call Andersen direct 888-888-7020 as per your subcontractor roster.

Thanks,

Michele

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From: "Burger" <dromesburg@hotmail.com>
To: Internet Mail::[<Warranty@HeartlandOnline.com>]
cc: Internet Mail::["Burger ..." <dromesburg@hotmail.com>]
Subject: (#27 Castle View) - Siding and window
Date: 9/1/04 9:24 PM

Hi Michelle

I wanted to let you know the siding that was fixed about a month or so ago,
slid again. 2 pieces up to the right of our master bath window have slid again.. I think the guys name was craig or something similar that fixed this
a little while ago...

Also do we call Anderson to fix our windows? See the attached pics of our
master bedroom window. The wood trim is broken and we noticed this a few weeks ago. Haven't had time to check into this before, so I wasn't sure what
the warranty was on the windows and if we should just call Andersen directly??

Thanks
Dave Romesburg
412-977-9965 cell
412-788-3133 work